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Service Quality Delivery through Web Sites: A Critical Review of Extant Knowledge - all 4 versions -

VA Zeithaml. A Parasuraman, A Malhotra - Journal of the Academy of Marketing Science, 2002 - jam.sagepub.com

... also measure the availability of features and service at each retailer's Web site

in ... ordering shopping cart, secure ordering/ payment, search on site ...

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[PDF] The semantic Web - all 38 versions -

T Berners-Lee, J Hendler, O Lassila - Scientific American, 2001 - www-personal.si.umich.edu

... When Pete answered, his phone turned the sound down ... would have been supplied by another search service, et cetera ... of data distributed across the Web (and almost ...

Clied by 5705 - Related Articles - View as HTML - Web Search - BL Direct

Understanding user goals in web search - all 19 versions -

DE Rose, D Levinson - ... of the 13th international conterence on World Wide Web, 2004 - portal acm.org

... My goal is to find out whether/where some real world service or product ... My goal is

to get a list of plausible suggested web sites (le the search result list ...

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Agents and the Semantic Web - all 33 versions »

J Hendler - 2001 - doi.ieeecs ora

... So, for example, specifying a search for animals that ... for the explicit representation of services, processes, and ... Objects in the Web can be marked (manually or ...

Cited by 680 - Related Articles - Web Search - BL Direct

What is Web 2.0: Design Patterns and Business Models for the Next Generation of Software - all 11 versions in

TIM OREILLY - papers.ssm.com

... software as artifact to software as service that the ... Google must continuously crawl

the web and update its ... closely guarded secrets than their search algorithms ...

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Web sites of the Fortune 500 companies: Facing customers through home pages - all 4 versions »

C Liu, KP Arnett, LM Capella, RC Beatty - Information & Management, 1997 - Elsevier

... search engine for users to locate available ... to relevant person for products/services

support; providing ... company's Web site direction; location distribution ...

Cited by 113 - Related Articles - Web Search

A Framework for Cyber-Enhanced Retailing: Integrating E-Commerce Retailing with Brick-and-Mortar ... - ali 4 versions ::

JR Otto, OB Chung - Electronic Markets, 2000 - informaworld.com

... consumer can implement a database or web search (or employ ... For example, consumers

can search for airline flights based ... or a given level of service (eg, economy ...

Cited by 32 - Related Articles - Web Search - BL Direct

Web services and business process management - all 7 versions ::
F Leymann, D Roller, MT Schmidt - IBM Systems Journal, 2002 - research.lbm.com

... which will enable service requestors to search and find ... which might use it to invoke

a Web service that checks ... This could be a simple phone call being made by ...

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[DOC] What is Web 2.0

TO'Reilly - Design Patterns and Business Models for the Next Generation ..., 2005 - elisanet fi

... software as artifact to software as service that the ... Google must continuously crawl

the web and update its ... closely guarded secrets than their search algorithms ...

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[CITATION] SWORD: A Developer Toolkit for Web Service Composition

SR Ponnekanti, A Fox - .. International World Wide Web Conference, Honolulu, HI, 2002

Cited by 250 - Related Articles - Web Search

Key authors: <u>J Hendler</u> - <u>V Zeithaml</u> - <u>T Berners-Lee</u> - <u>T OREILLY</u> - <u>E Newcomer</u>

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2 of 2